

Background Check Renewal Process

The new integration for background check only sends an invitation via email to the volunteer. If they missed the email and need a new invite, here is the button to initiate the process – *note the TINY checkmark next to Risk Status (=Background Check Status), must be checked so the system will know what to RENEW & UPDATE.*

The screenshot shows the 'sports connect' interface. The user is logged in as Steve Spinach. The page title is 'My Roles & Certificates'. Below the user profile, there is a table of certifications for the 'AYSO Demo Region AYSO Demo Area'.

<input type="checkbox"/>	Certification	Expiration Date	Status	Compliant
<input checked="" type="checkbox"/>	Risk Status	04/01/2021	Green	
<input type="checkbox"/>	Concussion Awareness	None	Verified	
<input type="checkbox"/>	Sudden Cardiac Arrest	None	Verified	
<input type="checkbox"/>	AYSOs Safe Haven	None	Verified	
<input type="checkbox"/>	Coaching License	02/01/2022	National Coach	

A green arrow points to the 'Renew & Update' button located below the 'Coaching License' row.

Submit and watch for the email invitation. If you are really stuck, please reach out to Sterling via email at: TheAdvocates@SterlingVolunteers.com.

